

# Catholic Charities of Buffalo

## Outcomes Report 2019 & 2020

### HIGHLIGHTS

Community Partners of WNY awards funds

Joyce Family Food Pantry named following largest single donation

Expedited reaccreditation by the Council on Accreditation

Kenmore Food Pantry became Catholic Charities' ninth food pantry

Project Blue Re-entry pilot program begun

100% of Project HOPE clients remained in their homes at discharge from the program

East Delavan Academy graduated first (April) and second class (December)

Workforce and Education program initiated distance learning in response to pandemic

Covid-19 Helpline launched

C-tech Technology Training offered by Workforce and Education

Truckload of food donated to pantries by Latter Day Saints

NYS Child and Family Services Grant expanded Kinship Caregiver Program to Allegany County

East Hill Foundation grant aids Closing the Gap, Rapid Rehousing

In School Social Work Program staff doubled, program expanded to Chautauqua, Genesee counties with Mother Cabrini Health Foundation grant

\$2.7 million contract awarded for 63-month Refugee Social Services Program

### WHO WE ARE

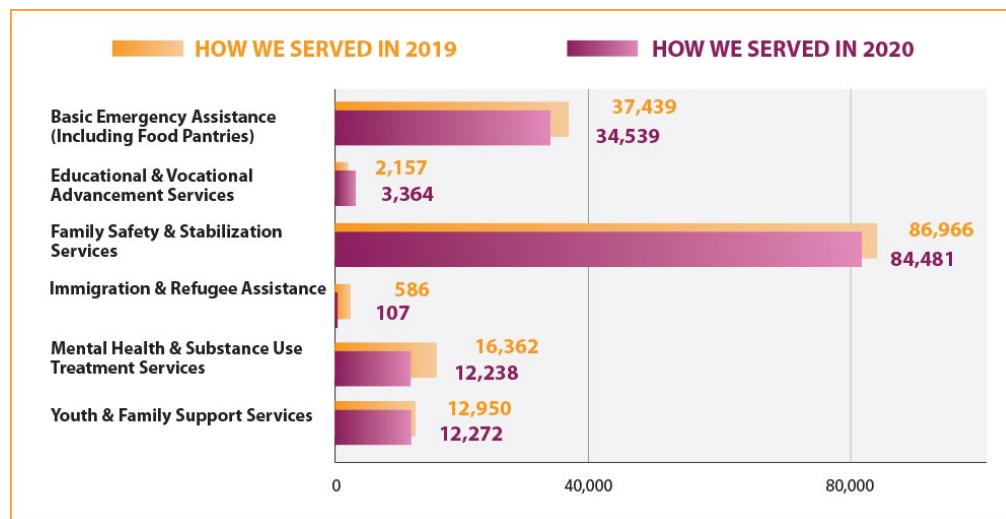
**Catholic Charities of Buffalo brings HOPE for all seasons to the people of Western New York.** We're known for our expertise and compassion, a focus on positive outcomes and the ability to pivot as needs change. Through our 57 programs and services, we execute our mission in the name of hope.

### WHO WE SERVE

We help people from all walks of life, including those in need and most vulnerable - children, adults, older adults and families - without regard to religion, race or age.

### WHAT SETS US APART

**We are a beacon of HOPE for those in need.** As the most comprehensive of any human services provider serving all eight counties of WNY, we strengthen and empower people to achieve meaningful, healthy and productive lives. We help build a network of family members, community members and partner providers to ensure our clients receive high-quality care and referral support for long-term success.



For our financial information, visit: [ccwny.org/financial-information](https://ccwny.org/financial-information)

### COMMUNITY IMPACT

Through 57 Programs in 80 Locations

2019: 160,000 Impacted

2020: 149,000 Impacted

81,524

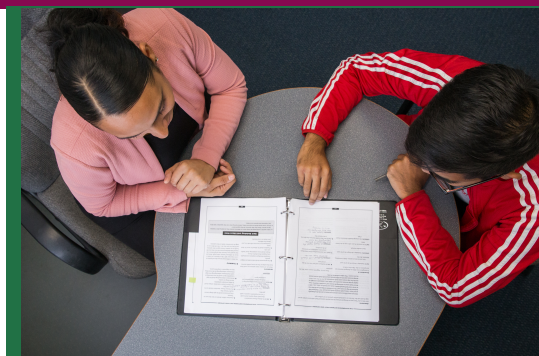
76,232

2,474

82,412

64,298

2,290



### Graduate is Grateful

Our Workforce and Education Services staff help individuals who are out of school and looking to obtain their high school equivalency credential, in need of remedial assistance, looking to enroll in college or training programs, unemployed, underemployed, or are a dislocated worker. Below is a note from a student who recently earned his high school equivalency through our program.

*"Words can't express my excitement today as I opened my High School Equivalency diploma in the mail!*

*I wanted to personally thank you from the bottom of my heart for all the stuff you've done for me.*

*From back and forth emailing to tolerating my short temper, you guys have been wonderful through it all.*

*I appreciate all the kind words you've said to me; I assure you they don't fall on deaf ears. I intend on continuing my education through Erie Community College and participating in the pre-college program I currently attend.*

*I look forward to beginning physical classes and the ability to finally meet you guys in person around the school."*

- Christopher T., Pathways Graduate