

SERVICES PROVIDED IN ALL 8 COUNTIES

Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, Wyoming Counties

Advocacy and Referral – Linkage with appropriate services ■ **Basic Emergency Financial Assistance** ■ **Counseling for Individuals, Couples and Families** – Including trauma informed care ■ **Domestic Violence Program for Men; Caring Dads** – 716-856-4494 ■ **Health Home Care Management (ages 0-20)** – Care management for children and adolescents in Erie, Niagara, Cattaraugus or Allegany counties – carecoordination@ccwny.org ■ **Ladies of Charity** – Volunteer service ministry coordinating variety of assistance programs for those in need – 716-895-4001 ■ **Our Kids Parent Education & Awareness Program** – For those experiencing conflict around custody issues – 716-896-6390

COUNTY-SPECIFIC SERVICES

CATTARAUGUS & ALLEGANY

Family Services: Allegany Co.: 585-593-2015; Cattaraugus Co.: 716-372-0101

Kinship Caregiver Program; Multisystemic Therapy – Intensive family-based counseling for teens; **School Based Services** – 716-725-4431; **Food Pantry** (Franklinville) – 716-676-3215; **Food Pantry/Thrift Store** (Wellsville) – 585-296-3757

CHAUTAQUA

Family Services: Dunkirk: 716-366-3533; Jamestown: 716-484-9188

WIC – Federal nutrition, education program serving women, infants and children across the county 716-218-1484

School Based Services – Provide social and emotional supports to improve students' ability to achieve academic success 716-725-4431

ERIE

Helpline: 716-218-1419 Information: 716-856-4494

Counseling/Clinical Services – Psychiatric assessment, counseling for children & adults in Buffalo, Chktwg. & Kenmore 716-895-1033

Community Health Worker – Assistance building bridges between clients & various health care systems carecoordination@ccwny.org

Financial Empowerment – Basic money handling & financial information to help build financial security terrell.chambers@ccwny.org

Food Pantries – Food & budget counseling assistance at 4 Buffalo sites, & Getzville, Kenmore & Lackawanna sites 716-218-1450 x2005

Guild for the Blind – Social outlet and activities for those who are legally blind 716-218-1450 x2003

Housing and Homeless Services – Rapidly assisting households out of shelters and streets and into homes 716-856-4494

Immigration & Refugee Assistance – Case mgmt., employment help & language classes for refugees; immigration srvcs. 716-842-0270

Marriage Counseling – Professional counseling program at Cheektowaga (Appletree Business Park) site 716-681-7394

Multisystemic Therapy – Intensive, family focused intervention serving at-risk youth and their families 716-597-0756 x2252

Older Adults – Foster Grandparent Program: In educational settings, volunteers work with children (3-14) 716-896-6388;

Project HOPE: helping seniors access benefits, transportation, health care, social services: 716-362-2388. **Telephone Assurance:** calls to homebound: 716-856-4494

Parenting – Incredible Years: Education-based group for parents of children with behavioral challenges; **Young Parents:** Home based support for parents of children under age 4 716-896-6390

Preventive Programs – By referral; home-based programs for children & teens at risk of being placed out of home 716-854-3622 x2230

School Based Services – Provide social and emotional supports to improve students' ability to achieve academic success in public, charter and parochial schools 716-725-4431

Substance Use Treatment – Adolescent to adults' treatment for alcohol and/or substance abuse & mental health issues 716-895-1033

Visitation & Court-Related Services – Therapeutic supervised visitation, monitored exchange & custody/access mediation 716-896-6390

WIC – Federal nutrition and education program serving eligible women and children at 11 sites 716-218-1484

Women's Healing & Empowerment Services – Support, resources for domestic violence victims/survivors 716-368-0591 / 716-835-6894

Workforce & Education – HS diploma prep., remedial assistance, employment services, vocational training & re-entry srvcs. 716-893-3500

GENESEE, ORLEANS & WYOMING

Family Services: Genesee and Orleans: 585-343-0614; Wyoming: 585-786-3440

Home Visitation – Volunteers visit/call homebound Genesee & Orleans Co. seniors; **Friendly Phones** – Calls to homebound (Orleans)

School Based Services (Genesee) – Social & emotional supports to improve students' ability to achieve academic success 716-725-4431

NIAGARA

Family Services: Niagara Falls/North Tonawanda: 716-282-2351; Lockport: 716-433-0246

Children's Clinics – Psychiatric assessment, treatment & counseling ages 3-22 N.Falls: 205-0825, N.Tona.: 694-7749, Lkprt: 478-0315

Multisystemic Therapy – Intensive family-based therapy for teens Niagara Falls/North Tonawanda: 282-4991, Lockport: 478-0035;

School Based Services – 716-725-4431; **WIC** – Federal nutrition & education for women, infants and children – 716-218-1484