

## SERVICES PROVIDED IN ALL 8 COUNTIES

Allegany, Cattaraugus, Chautauqua, Erie, Genesee, Niagara, Orleans, Wyoming Counties

**Advocacy and Referral** – Linkage with appropriate services ■ **Basic Emergency Financial Assistance** ■ **Behavioral Health Services for Individuals and Families** ■ **Domestic Violence Program for Men; Caring Dads** – 716-856-4494 ■ **Health Home Care Management (ages 0-20)** – Care management for children and adolescents in Erie, Niagara, Cattaraugus or Allegany counties – [carecoordination@ccwny.org](mailto:carecoordination@ccwny.org) ■ **Ladies of Charity** – Volunteer service ministry coordinating variety of assistance programs for those in need – 716-895-4001 ■ **Our Kids Parent Education & Awareness Program** – For those experiencing conflict around custody issues – 716-896-6390

## COUNTY-SPECIFIC SERVICES

**CATTARAUGUS & ALLEGANY**      **Family Services:** Allegany Co.: 585-593-2015; Cattaraugus Co.: 716-372-0101  
**Kinship Caregiver Program; Multisystemic Therapy** – Intensive family-based counseling for teens; **School Based Services** – 716-725-4431; **Food Pantry** (Franklinville) – 716-676-3215; **Food Pantry/Thrift Store** (Wellsville) – 585-296-3757

**CHAUTAQUA**      **Family Services:** Dunkirk: 716-366-3533; Jamestown: 716-484-9188  
**WIC** – Federal nutrition, education program serving women, infants and children across the county 716-218-1484  
**School Based Services** – Provide social and emotional supports to improve students' ability to achieve academic success 716-725-4431

**ERIE**      **Information: 716-856-4494**  
**Behavioral Health Services** – Counseling and medication management services for individuals to address mental/behavioral wellness needs including substance use treatment. Services available in-person or via telehealth. 1-877-448-4466  
**Community Health Worker** – Assistance building bridges between clients & various health care systems [carecoordination@ccwny.org](mailto:carecoordination@ccwny.org)  
**Financial Empowerment** – Basic money handling & financial information to help build financial security 716-893-3500  
**Food Pantries** – Food & budget counseling assistance at 4 Buffalo sites, & Getzville, Kenmore & Lackawanna sites 716-218-1450 x2005  
**Housing Assistance** – Assisting households out of shelters and streets and into homes 716-856-4494  
**Immigration & Refugee Assistance** – Case mgmt., employment help & language classes for refugees; immigration srvcs. 716-842-0270  
**Multisystemic Therapy** – Intensive, family focused intervention serving at-risk youth and their families 716-597-0756 x2252  
**Older Adults – Foster Grandparent Program:** In educational settings, volunteers work with children (3-14) 716-896-6388;  
**Project HOPE:** helping seniors access benefits, transportation, health care, social services: 716-362-2388.  
**Telephone Assurance:** Calls to homebound individuals: 716-856-4494  
**Incredible Years Parenting Program** – Education-based group for parents of children with behavioral challenges; 716-896-6390  
**Preventive Programs** – By referral; home-based programs for children & teens at risk of being placed out of home 716-854-3622 x2230  
**School Based Services** – Provide social and emotional supports to improve students' ability to achieve academic success in public, charter and parochial schools 716-725-4431  
**Visitation & Court-Related Services** – Therapeutic supervised visitation, monitored exchange & custody/access mediation 716-896-6390  
**WIC** – Federal nutrition and education program serving eligible women and children at 11 sites 716-218-1484  
**Women's Healing & Empowerment Services** – Support, resources for domestic violence victims/survivors 716-368-0591 / 716-835-6894  
**Workforce & Education** – HS diploma prep., remedial assistance, employment services, vocational training & re-entry srvcs. 716-842-0270

**GENESEE, ORLEANS & WYOMING**      **Family Services:** Genesee and Orleans: 585-343-0614; Wyoming: 585-786-3440  
**Home Visitation** – Volunteers visit/call homebound Genesee & Orleans Co. seniors; **Friendly Phones** – Calls to homebound (Orleans)  
**School Based Services** (Genesee) – Social & emotional supports to improve students' ability to achieve academic success 716-725-4431

**NIAGARA**      **Family Services:** Niagara Falls/North Tonawanda: 716-282-2351; Lockport: 716-433-0246  
**Children's Clinics** – Counseling and medication management services, ages 3-22 N. Falls: 716-205-0825, N. Tona.: 716-694-7749, Lkprt: 716-478-0315; **Multisystemic Therapy** – Intensive family-based therapy for teens Niagara Falls/North Tonawanda: 716-282-4991, Lockport: 716-478-0035; **School Based Services** – 716-725-4431; **WIC** – Federal nutrition & education for women, infants and children – 716-218-1484